



Across the Sahara



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IRRISARRI LAND

LOCATION

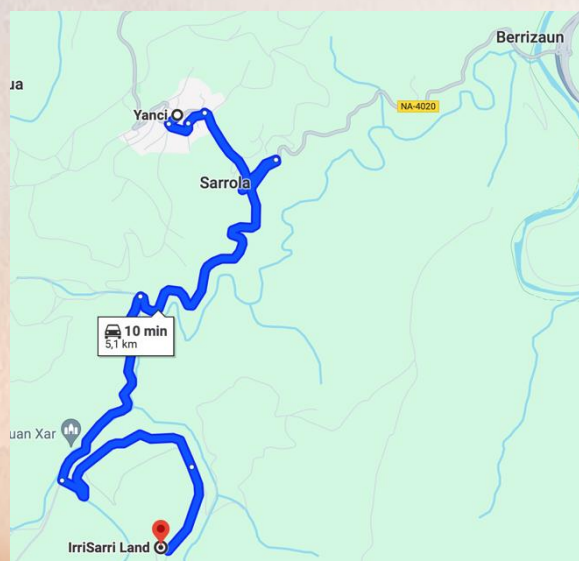
Between San Sebastian and Pamplona lies a village full of history: ranging from the presence of the Templars to the legends of witches. Not far from there, there is an old, renovated palace that now serves as an adventure park and hostel. Its facilities are equipped with all the necessary amenities for a range of activities, while its surroundings offer spectacular views.



IrriSarri Land is located about 5 km from Igantzi (Yanci), which is 10 minutes south of Lesaka, and can be reached by the NA-4020 road.

Once through the entrance gate, follow the Cool Off signs and you will come to a parking area in front of the main building.

There you will be given directions to the check-in tables.



FACILITIES

IrriSarri Land offers completely renovated facilities that caters to all needs: from spacious outdoor areas to enjoy a variety of games to indoor areas equipped with dedicated entertainment facilities. In addition, the hostel has air-conditioned rooms and private showers to ensure a comfortable stay.



ACTIVITIES

During the Cool Offs we will carry out different activities linked to a theme. In addition, we will also carry out workshops, water games, night games, activities to improve English...

08:00	The <i>good morning</i> song is played and we all get out of bed
08:15	We play a quick game to wake us up
08:30	We wash our faces and get dressed
08:45	We have breakfast
09:30	We tidy our bedrooms and carry out our daily tasks by playing a competitive game that we repeat throughout the week
10:00	Inside Out (we practise our vocabulary and grammar using the Travel Guides)
11:00	We play some outdoor games or go on a morning trip (duration: 2 hours)
12:00	Time for a dip in the pool!
13:00	We rehearse the song and dance we have prepared
13:30	We have lunch
14:30	Free time
16:00	We play some outdoor games and make some craft
17:00	Snack time
17:30	We play some outdoor games and make some craft
18:30	We rehearse songs and dances in groups
19:30	We get showered + free time
20:30	We have dinner
21:30	Staff Performance (theatre)
22:00	We play some nighttime games
22:30/23:00	Bedtime!

EXCURSIONS

During the Cool Offs we will carry out different activities linked to a theme. In addition, we will also carry out workshops, water games, night games, activities to improve English... And we will also do excursions!

At IrriSarri Land, we will spend a whole day exploring the enchanting forests that surround the park. During this exciting day, our intrepid explorers will be able to enjoy breathtaking tree top walks, cross an impressive Tibetan bridge, and swing across the park's various zip-lines.

To make the most of all that IrriSarri Land has to offer, at some point during the stay, either in the morning or in the afternoon, they will enjoy an equestrian initiation and take part in exciting laser tag.



PRICES AND WEEKS

IrriSarri Land– €840 each week

- Week 1: 29 June to 5 July
- Week 2: 6-12 July

FREQUENTLY ASKED QUESTIONS

What are the check-in and pick-up times?

Sunday is **arrival day** at the summer camps. The check-in time will be from 5:00 p.m. to 6:00 p.m. The check-in will be done in alphabetical order of the first surname of the participants.

- Surnames beginning with A-F: 17:00
- Surnames beginning with G-N: 17:20
- Surnames beginning with O-Z: 17:40

Saturday will be the **day of departure** from the summer camps. We will be expecting you at the house between 16:30 and 17:00.

Families are responsible for bringing and collecting their children to and from the summer camp. We assign you turns for the check-in to avoid unnecessary waiting time during the check-in process, but not for the departure, because... we are going to be having a **farewell party!**

Do I need to bring any documentation with me on the first day of the summer camp?

Yes, on the first day you must bring:

- Original healthcare card (this cannot be a photocopy)
- Authorisation for the administration of medication (if necessary)

This documentation must be submitted at the time of the check-in.

Will we be able to meet our child's monitor?

After checking in your child, you can accompany them to the meeting point with their group. There you will meet their monitor, and you can have a brief exchange of views - in English, of course!

The team of monitors has express orders not to speak in any language other than English. If you have difficulty communicating in English and need to tell the monitor something important, you can contact the summer camp management, who will pass on your comments to the team of monitors.

Will we be able to see the house?

As the team spends the hours before your arrival preparing the house with the necessary material for the games that will take place just after you leave, you will not be able to visit the inside of the house. However, we invite you to take the virtual tour which you can find on the [IrriSarri Land website](#).

How long can we stay at the house?

When you have handed in the documents and said goodbye to your child, you must go to the exit and leave the house. The best way to help the children adapt properly is a short and positive

farewell so that they can immediately plunge into the atmosphere of the summer camps and start making new friends.

MEDICAL PROTOCOL

If the participant needs to take any medication during the summer camps, what needs to be done?

During the registration process, we offered you the chance to fill in the authorisation to administer medication as part of the legal terms and conditions of participation in the Cool Off summer camps. If you were unable to send these documents in at the time, we will provide you with a copy of this authorisation for you to fill in when you do the check-in. On this sheet you need to indicate the frequency of administration and the dosage of the medication, and it must be signed by the child's guardian. The original medical prescription must also be enclosed.

On the first day of the summer camp, you can hand in the medication (labelled with the child's name) to management, who will take care of storing and dispensing it according to your instructions. Under no circumstances may participants keep medication in their backpacks and bedrooms, for health and safety reasons.

What is the procedure if a participant feels ill or gets sick at camp?

In such cases, we take the participant to the doctor and call their family to inform them of the situation.

HEALTH CENTRES: IRRISARRI LAND

In Lesaka, about 10 km away from the house, there is a medical centre, and 30 minutes away by car is Irún Hospital. Therefore, 24-hour medical assistance is available near our location.

Once the doctor has seen them, we will inform you of what they have told us and if they have prescribed any medication.

What the Cool Off team needs to be informed of?

It is very important that the team of monitors and Cool Off management are informed about anything related to the day-to-day life of the participants (intolerances, allergies, habits, illnesses, social quirks, etc.). It is important to tell us about these things to ensure the children are comfortable and so that we can take extra precautions and be more vigilant if necessary.

Families should mention these things when registering their child, or they can inform the school's management directly. This will allow the team and management to deal with the situation in a more personalised way, to take appropriate action and to react if necessary.

COMMUNICATION PROTOCOL

Will we receive news about how the summer camps are going and how our children are doing?

BLOG: Every day, each group will set aside some time to write a post on the Cool Off blog. In addition, the management team will also upload comments. In this section you will be able to see photographs and comments on the activities carried out in the house, as well as other information of interest.

At the end of the first day of the summer camps, you will receive an email with the link to the blog and your username and password, although the publications will start on the second day.

As users, you will be able to comment on any of the publications that are updated on a daily basis, always specifying the name and surname of the participant in order to be able to read their comments easily. Once the Cool Off team has done this, your comment will be published, so you will know that your child has already read it.

EMAIL: From that night onwards and every day, when all the children have gone to bed and the management has held the first follow-up meeting with the team of monitors, you will receive an email informing you of everything our children have done that day and a link to the private folder of photos and videos we have taken during the day.

INSTAGRAM: But that's not all! You can also see what our intrepid participants are up to in Instagram posts and stories, while you wait for your email of the day to arrive. Rest assured that if you did not authorise the use of images on social media, no photos or videos of your child will be published.

Follow us on Instagram! Our account is [@cooloffbykidsandus](#)

Can we call the house?

If you want to contact the house, you can do so from 12:30 to 13:30 by calling 602 25 52 04 (the telephone number of Cool Off summer camp management). Please note that if we are unable to answer your call at that time, it will be because we are involved in an activity or dealing with a situation. We will always call you back once we are available.

If for any reason you need to contact the house urgently, you can call that same telephone number 24 hours a day.

However, if you would like to know more about what your children are doing and how they are getting on, you can check out the camp blog.

Similarly, if the management has something to ask you, they will contact you by text or audio message; if it is a more urgent query, they will call you directly.

Will we be able to talk to our child on the phone?

Telephone communication between participants and families is not planned. We believe it is not that long a time and that telephone calls could in fact cause homesickness for the children and distress for their families. Moreover, talking on the phone means they are not participating in the activity being carried out and they are interrupting the group dynamics.

ADAPTATION ISSUES

What happens if a participant does not adapt to the summer camps?

In principle, the programme is designed so that all children can integrate and adapt to the group. In fact, on the first few days there are several activities specifically dedicated to group cohesion. Some participants may find it more difficult to integrate than others, especially if it is their first time at a summer camp. This is completely normal. The team of monitors will monitor everything related to adaptation to these summer camps and will pass on their comments every night to management, who will assess the situation and use all the resources at their disposal to make all the children feel comfortable and at ease as soon as possible.

However, if for some reason any of the participants should feel particularly homesick, the team will do everything possible to help them. If, after a reasonable period of time, the situation does not improve, the team will contact the family to jointly assess the situation.

Will there be anyone there who speaks Spanish or Basque?

As mentioned above, the team of monitors can only speak English. In fact, the children should not know whether they understand or speak another language. Even so, they all have the necessary experience to guide the participants to express themselves as best they can according to their level. In addition, there will be a person you can contact who will be able to speak in Basque or Spanish if necessary: the director.

This person will serve as an intermediary in the event that the monitors need to inform the children about an important issue, as well as whenever they want to make sure that their instructions have been understood perfectly (safety or other vital issues).

PACKING OUR RUCKSACK

What needs to be put into the backpack?

Taking into account everything that could be useful during the summer camps, we have prepared a list of what we consider necessary for day-to-day life at the house. Please consult the "Preparing your backpack" document that we sent you in the last email.

Can they bring a camera?

Cameras are not allowed. The Cool Off team has cameras with which they will record a sample of the day-to-day life of the boys and girls. On a daily basis, we will collect all the photos taken during the day, send them by email and post some of them on the blog.

Is there a laundry service?

At the house there is no laundry service. So it's important that you take into account the recommendations we make in this section.

Do they need to bring money?

The participants cannot bring along money. The organisation provides everything necessary for the children to enjoy the summer camps without having to buy food or drinks.

Can they bring food or sweets?

No food or sweets may be carried in the backpacks. If a participant has a specific need (still hungry, thirsty, etc.), they can go to their monitor, who in turn will consult the director.

Can they bring along phones, tablets or MP3 players etc.?

Electronic devices may not be brought. The summer camps are designed to encourage communication and coexistence between everyone, and we believe that this type of device does not encourage this and can even be a source of conflict. If a monitor finds such a device, it will be handed over to the management, who will return it to the family on the day they collect their child.

Can they bring medication?

Participants are not allowed to carry or store any medication in their backpacks. If you think that the child should have some kind of medication on hand in case they need it at some time during the summer camps, you must inform management, who will take charge of the situation, informing and instructing the assigned monitor to store and administer the medication if necessary.

GROUPS

How will the groups be formed?

As we explained at the beginning of the registration process, groups are formed by age, friends and level of English, in that order. Once we have collected all the information from the participants signed up for a given week, we will review each registration to create balanced groups of up to 10 boys and girls. Each group will live together as a family, carrying out daily activities together, such as meals, games and excursions.

Will they be able to mix with other groups?

Yes. Participants will be constantly sharing spaces and activities with the rest of the children from other groups. In fact, once the small groups of 10 participants have been created, they will be grouped together to play the games with their group or their two closest groups in terms of age, with whom they can also meet up in the bedrooms, depending on their capacity. This will help to reinforce the team feeling that will be nurtured throughout the week.

In addition, at certain times of the day they will be able to spend free time with all the children from the other groups participating in that week.

OTHER MATTERS OF INTEREST

How are places in the bedroom allocated?

The distribution in the bedrooms is made by age, by group and according to the number of places in each room, without differentiating between boys and girls. In the case of older groups, rooms will be divided between boys and girls.

When it is time to shower, all groups will be divided into boys and girls and there will be a monitor in the washroom area to ensure that there are no incidents.

CONTACT

For any questions or queries, you can contact the management of that week directly by email (cooloffnorte@kidsandus.es) or by telephone (602 255 204).

If you have any more general questions regarding the summer camps, you can contact the organisation personally by email (admin.cooloff@kidsandus.es) or by phone (629 161 149, Vanessa or 602 253 214, Frankie).



Thank you!